# National Center for Chronic Disease Prevention and Health Promotion



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**Success Stories Application** 

https://nccd.cdc.gov/nccdsuccessstories/

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# National Center for Chronic Disease Prevention and Health Promotion



# Effective Communication Strategies (and Tools) to Support Your Obesity Prevention Program

Suzi Gates, MPH – CDC
Chris Thomas, MS, MCHES – CDC
Jana Scoville, MBA – Banyan Communications

Southern Obesity Summit Pre-Conference Workshop Atlanta Marriott Marquis October 1, 2017

# **Session Objectives**

- Learn how strategic communication can support obesity prevention programs
- Introduce the Communication Planning Tool and the 8-Step Model for Communication Planning
- Share how to identify your objective(s) and audience(s)
- Share tools to support your communication plans

# **Quick Audience Poll (That's Me!)**

- Where do you work?
  - State or Local Health Agency
  - College/University
  - Cooperative Extension Service
  - Healthcare Organization
  - Non-profit Organization
  - School District
  - Other (not already mentioned)

# **Quick Audience Poll (That's Me!)**

- Have you used social media to support your program (e.g., Facebook, Twitter, Instagram, YouTube, Pinterest, etc.)?
- Have you received earned media news coverage about your program (e.g., newspaper, TV, radio stories)?
- Have you used advertising to support your program?
- Have you had success communicating to decision makers or local leaders?



Suzi Gates

# **Communication Supports Obesity Prevention**

## What is Communication?

Communication is the means of delivering a message through radio, television, newspapers, magazines, online outlets, etc. to reach or impact people widely.

Communication = Media = Marketing

# Why do Communication?

The Health Impact Pyramid **Increasing Individual Increasing Effort Needed Population Impact** Counseling & Education Clinical Interventions **Long-lasting Protective** Interventions Changing the Context to make individuals' default decisions healthy

Source: Am J Public Health. 2010 Apr; 100(4):590-5

Socioeconomic Factors

# **Key Components for Public Health Programs**

- Innovation to develop the evidence base for action:
- Technical package of a limited number of high priority, evidence-based interventions that together will have a major impact;
- Effective performance management, especially through rigorous, real-time monitoring, evaluation, and program improvement;
- Partnerships and coalitions with public- and private sector organizations;
- Communication of accurate and timely information to the health care community, decision makers, and the public to effect behavior change and engage civil society;
- Political commitment to obtain resources and support for effective action

#### EFFECTIVE PUBLIC HEALTH PROGRAM IMPLEMENTATION

#### Six Components Necessary for Effective Public Health **Program Implementation**

Public health programs Thomas R. Frieden, MD, MPH ucceed and survive if organizations and coalitions address 6 key areas.

(2) a technical package of

erventions that together management, especially through rigorous, real-time sector organizations: (5) unication of accurate ecision makers, and the public to effect behavior change and engage civil society: and (6) political

nox eradication, tuberculohave made progress by addressing these 6 areas. 104:17-22 doi:10210E/A IBM

#### WHEREAS MANY PUBLIC

health programs do not achieve their potential impact, other programs succeed in improving health outcomes drastically. Limited and unstable funding, lack of prove performance, worldorce limitations and insufficient political commitment can all cause public health programs to fail. Implementation can succeed and he sustained if organizations and coalitions effectively address 6 key areas: innovation, a rigorously established technical package. management, partnerships, com-

This concept can be illustrated as a wheel, with innovation as the central bub providing the driving force and support for other elements: the technical package. management partnerships and communication. These elements in turn support and are held together by political commitment, which provides the necessary traction for progress (Figure 1).

munication, and political commit-

Innovation is essential to all aspects of public health strategy and program development and is critical to developing the evidence base needed to establish and refine the technical elements of successful program implementation. A new diagnostic technique treatment, or vaccine can make a previously unattainable goal possible. New microbial genomic equencing and biginformatics technologies may enable us to

identify outbreaks we cannot currently find and better prevent and programs so that they can be stop the spread of infectious dis-

tions in information systems, data collection, communication techniques and issue framing can increase political commitment and also be essential for progress. Innovations in operations can facilitate refinement of and improvements in programs based on actual experience. Innovations in program evaluation can further build the evidence base for interventions by better identifying those that are not working as expected and those that are effective and

ripe for scale-up. Innovation can belo improve program management to scale up, disseminate, and sustain highimpact interventions. Small pox was enadicated through continuous introduction and implementation of innovations, including new organizational methods, new ways to find smallpox cases, new ap-

groups to vaccinate, new types of needles, and new ways to vaccinate different groups of people. New ways of communicating including harnessing innovations in social and other media and making a compelling case for a specific action, can strengthen partnerships and bring new partners to

Innovative practices need not be invented anew in each place; advances that are initiated and evaluated rigorously in other jurisdictions add to the evidence

hase of effective public health scaled up and implemented more

widely.2 Many innovations are built on the foundation of existing science or practice, and many of Nor is there a need for all innovations to come from public health: many are developed in the private sector or academia and often originate in fields other than

#### TECHNICAL PACKAGE

evidence-based technical package a selected group of related interventions that, together, will achieve and austein substantial and sometimes synergistic improvements in a specific risk factor or disease outcome. A technical package of proven interventions wise might be vague commitment ventions known to be effective. It also avoids a scattershot approach of using a large number of inter-

Integrated Management of Childhood Illness initiative, intended as an integrated approach that whole child to reduce mortality among children younger than 5 years, can improve the quality of clinical care for sick children. 3,4 However, program coverage in

ventions many of which have only

Simplicity is key to success. The

a small impact.

Fribden | Peer Reviewed | Effective Program Implementation | 17

### AHA Scientific Statement

- Sustained, focused media and educational campaigns, using multiple modes (e.g., print, radio, Internet, television, social networking, other promotional materials), focused on increasing consumption of specific healthful foods
- Sustained, focused media and educational campaigns as part of multicomponent community or national strategies to increase consumption of specific healthful foods/beverages or reduce consumption of less healthful foods/beverages

#### **AHA Scientific Statement**

#### Population Approaches to Improve Diet, Physical Activity, and Smoking Habits

#### A Scientific Statement From the American Heart Association

Dariush Mozaffarian, MD, DrPH, FAHA, Chair; Ashkan Afshin, MD, MPH; Neal L. Benowitz, MD; Vera Bittner, MD, MSPH, FAHA; Stephen R. Daniels, MD, PhD, FAHA;

Harold A. Franch, MD, FAHA: David R, Jacobs, Jr, PhD, FAHA; William E, Kraus, MD, FAHA: Penny M, Kris-Eberton, PhD, RD, FAHA: Debta A, Rummel, PhD, RD: Barry M, Popkin, PhD; Lutine F, Whitsel, PhD; Neil A, Zakai, MD, MSc; on behalf of the American Heart Association Council on Epidemiology and Prevention, Council on Nattrition, Physical Activity and Metabolism, Council on Clinical Cardiology, Council on Cardiovascular Disease: in the Young, Council on the Kidhey in Cardiovascular Disease, and the Advocacy Coordinating Committee.

Background—Poor lifestyle behaviors, including suboptimal diet, physical inactivity, and tobacco use, are leading causes of preventable diseases globally. Although even modest population shifts in risk substantially alter health outcomes, the optimal population-level amoraches to improve lifestyle are not well established.

Methods and Results—For this American Heart Association scientific statement, the writing group systematically reviewed and graphed the current scientific evidence for effective population approaches to improve delany habits, increase physical activity, and reduce tobacco use. Strategies were considered in 6 bread domains: (1) Media and cheatenional campaigne, (2) Inheling and consumer informatics; (5) station, subdisc, and other control incentives; (4) whool and workplace approaches; (5) local environmental changes; and (6) direct restrictions and mandates. The cheatening of the control of the

Conclusions—This systematic review identified and graded the evidence for a range of population-based strategies to be promote lifestyle change. The findings provide a framework for policy makers, advocase groups, researchers, clinicians, communities, and other stakeholders to understand and implement the most effective approaches. New strategies initiatives and partnerships are needed to translate this evidence into action. (Circulation, 2012;126:154-1563.)

Key Words: AHA Scientific Statements **m** diet **m** nutrition **m** obesity **m** overweight **m** physical activity **m** prevention **m** public policy **m** smoking

The American Heard Association makes every effect to smold any actual or potential conflicts of interest that may nine as a result of an antidiational por a propagation, polycoission, the obstacles interest of a member of the winting most polycoiding, after entered to the winting most polycoiding, after entered to the winting most polycoiding, after entered to the winting most polycoiding, and are applicated to the winting most polycoiding and are applicated to the polycoiding and are applicated to the polycoiding and are applicated to the polycoiding and a polycoiding entered to a polycoiding entered ent

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The online-only Data Supplement is available with this article at http://cir.cahajournals.org/lookup/suppl/foic10.1161/CIR.08013-838506.206-C/PC1.

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Circulation. 2012 Sep 18;126(12):1514-63.

## **Additional References**

# The Community Guide

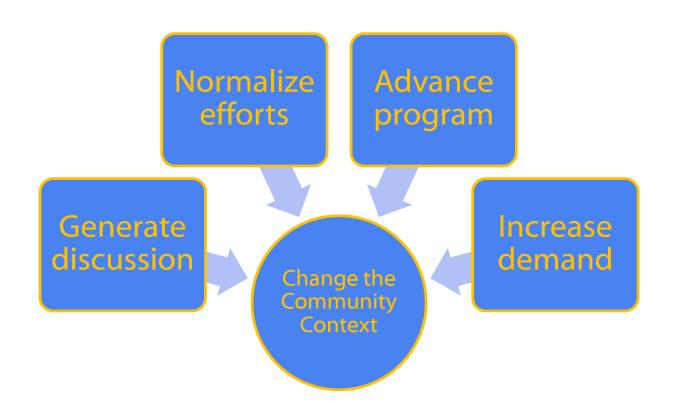
- Health Communication and Social Marketing: Campaigns That Include Mass Media and Health-Related Product Distribution
- Physical Activity: Community-Wide Campaigns

### **Institute of Medicine**

- Accelerating Progress in Obesity Prevention: Solving the Weight of the Nation
  - Goal 3: Transform messages about physical activity and nutrition

Reference list available on request.

# So what can Communication do for you?



# **Example: Cabarrus Health Alliance**



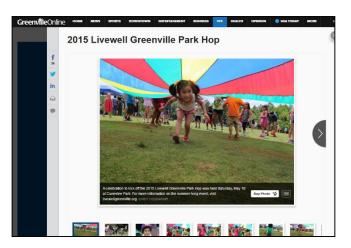






# **Example: Live Well Greenville**





#### Park Hop Scavenger Hunt Helps Greenville County, SC, Find New Ways to Be Active

by: Morgan Hughey

#### SUMMARY

Nearly half of Greenville County, South Carolina's school-age children are overweight or obese. To help combat this issue, Live Well Greenville—a local wellness coalition—started a summer-long scavenger hunt known as Park Hop. The event was created in partnership with local parks and recreation departments to promote opportunities for physical activity using area parks. During summer 2015, more than 600 youth participants completed at least 2,500 park visits. The work was funded, in part, by the Centers for Disease Control and Prevention (CDC):



#### YOUR INVOLVEMENT IS KEY

According to the CDC, children need at least 60 minutes of physical activity each day. Public parks, trails, and recreation facilities offer diverse opportunities to meet these recommendations. Community members can help support and increase the positive impact of these places by: volunteering at park clean-up days; serving as youth sports coaches: or. getting involved in other parks and recreation activities that make it possible for families to get outside and get moving together.

#### CHALLENGE

An ongoing study with Greenville County School District revealed that 41% of Greenville County students (in grades 3, 5, 7, and 9) are overweight or obese. Childhood obesity can negatively affect a child's health by increasing the risk of developing type 2 diabetes, high blood pressure, and high cholestory. Physicial activity can help reduce and prevent childhood obesity as well as boost children's self-esteem. However, the CDC

in South Carolina are not physically active. Even though parks and recreation centers provide tree or low-cost opportunities for community members to be physically active, these spaces have long been underutilized in Greenville County. LiveWell Greenville wanted to encourage children and their families to become more physically active by increasing awareness, visitation, and active use of local parks.

What you're doing for families in this community is beyond words! You are opening the eyes of existing Greenville families and new residents alike to the parks and amenities our great city has to offer."

- Park Hop participant and local

1 CONTENT FLOW

Draft as of July 2017

# CONTENT SOURCES (national/state/local)

- Health observances marketing related to work
- Events
- Funding announcement
- Media reports
- Reports & publications
- Survey results
- Success stories
- Community Health Media Center (CHMC)
- Media Campaign
   Resource Center (MCRC)
- Pictures
- Videos
- Infographics

# MESSENGERS (as applicable)

- Communication Lead
- Marketing Department
- Media/Public Relations
- Community Relations
- Coalitions/Partnerships
- Marketing
  Subcommittee
- Other (Development or Fundraising Department)

#### **CHANNELS**

- Digital/social media website, blogs, Facebook, Twitter, YouTube, etc.
- Earned media news releases, features, ethnic/community media, PSAs
- Paid media advertising, educational campaigns, PSAs
- Partner media newsletters, briefing materials, listservs, talking points

#### **AUDIENCE**

- Public General market
- Public Audience segment(s)
- Coalition
- Partner groups
- Funders
- Community Leaders
- Other Stakeholders

#### REMINDERS:

- Messages and materials need to be tested and validated with target audience(s).
- Evaluation of communication efforts is vital for determining success and improving future efforts.

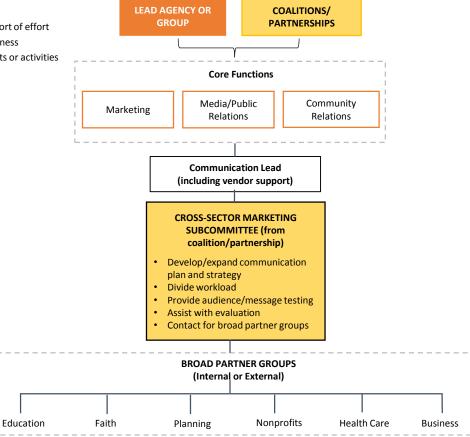
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### **SAMPLE TEAM STRUCTURE (AS APPLICABLE)**

Draft as of July 2017

#### Objectives

- Increase visibility and support of effort
- · Increase program effectiveness
- Help sustain program efforts or activities





**Chris Thomas** 

# **Communication Planning Overview**

# **Components of Strategic Communication**

- Communication Planning and Implementation—objectives, audiences, channels, strategies
- Audience Research—segmentation by age, ethnicity, gender, life stage, etc.
- Evaluation—changes in awareness, attitudes, beliefs, intentions, behavior change and support for work over time.

# **The 8-Step Communication Planning Model**



 National Cancer Institute. Waiting health communication programs work. 1998. Hetrieved April 4, 2012, from http://www.cancer.gov/pinkingle.

2 Kotler II; Roberto N, Lee N, 2002. Social Medicting: Improving the Goality of Life (2<sup>rd</sup> ed.), Thousand Colo, CA Sage.

# **Step 3: Identify Your Audiences**

- Decision makers
- Community organizations
- Businesses & staff
- Providers & networks
- Parents
- Faith-based groups
- Partners
- School districts & teachers



# Step 3 cont'd

## **Establish a Baseline**

- Measuring audience awareness before implementing communication activities helps us assess our success
  - What do they know, understand, believe, and do now?
  - Will our communication efforts change awareness, attitudes, beliefs, behavioral intentions, and behaviors?

# ACTIVITY: DEVELOPING AUDIENCE PROFILES/PERSONAS

# Steps 3 & 4: Developing Audience Profiles/Personas Who are they & what do they care about?

	Stakeholder (SPECIFY) State Decision Maker Effective use of funds	General Market (often outlet) (SPECIFY) Objective	Target Segment (SPECIFY) Objective
Biographical details: age, job, gender, interests, racial/ethnic group, language, influencers			
What matters? (values, issues, etc.)			
How they regard your issue (if at all)?			
Who do they listen to?			
Organizations they belong to?			
Effective messages?			
Effective messengers?			

# **Steps 3 & 4: Stakeholder/Decision Maker**

	Stakeholder/Decision Maker – Director of School Food
Biographical details: age, job,	Director, Office of School Food; male; 40s to 50s; English-speaking
gender, interests, racial/ethnic	
group, language, influencers	
What matters?	Feeding public school students; financial solvency of agency;
(values, issues, etc.)	calcium sufficiency of public school students
How they regard your issue	Cautiously concerned
(if at all)?	
Who do they listen to?	Agency staff; officials from partner agency
Organizations they belong to?	City Administration
	Department of Education
Effective messages?	This will not mean a loss of revenue; reasoned presentation of the
	facts; personal passion and commitment to the goal;
	school community and larger community support;
	THANK YOU!!!!!
Effective messengers?	Coalition of diverse partners
	People who can speak on your behalf
	Respected officials from partner agencies

# **Step 4: Resonating with Your Audience**

<b>Key Questions</b>	Stakeholder/Decision Maker – Director of School Food
What are words or messages that will resonate most on this topic?	No loss of revenue (federal reimbursement) Community support Definitive positive response from authority that children's health will not suffer
What about your effort will appeal to each audience?	Demonstrated successful adoption The positive health impact on the children Deflate the charge from the opposition that the milk policy will lead to rickets in the children Provide cover from adverse response
How should you talk about your effort to the audience?	Passionately and with facts

# **Step 2: Communication Objectives**

**Specific** 

Concrete and well-defined strategy

Measurable

Exact numbers provide means of measurement

Achievable

Feasible to put into action

Realistic

Considers resources, personnel, cost, and timeframe

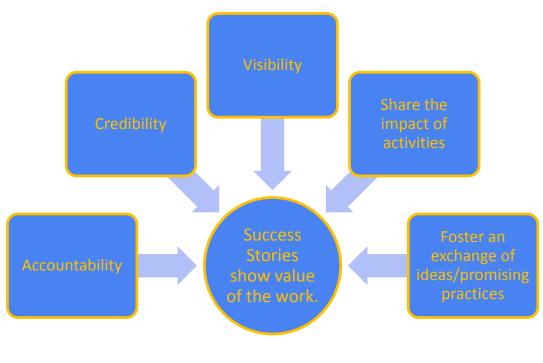
Time-bound

Date helps to set boundaries around the objective

# ACTIVITY: IDENTIFYING YOUR PROGRAM GOAL & COMMUNICATION OBJECTIVE(S)

**Success Stories Application** 

# **Sharing Our Work – Why Does It Matter?**



**ADD VALUE** 

# What is a Success Story?

- A success story is a description of a program's initiative, activity, or strategy's
  - Progress
  - Achievements
  - Impact
  - Future directions
- Success stories are concise and engaging, and show positive change.

# **Golden Rule of Storytelling**

Every good story shows change.

Every. Single. One.

# **Success Stories Work Because They...**

- Reach audiences in a way they can understand using strong, clear, concise communication without jargon
- Clearly illustrate the progress you've made
- Allow for internal and external promotion of work
- Provide information for building programs in other communities

# **Identifying Your Success Stories**

- 1. Start with your program logic model
- Know your audience(s) & objective for each
- 3. Determine your type of story
- 4. Outline the information needed for challenge, solution, and results
- 5. Promote and disseminate your stories

# **NCCDPHP Success Stories Application**

#### **NCCDPHP Success Stories**

National Center for Chronic Disease Prevention and Health Promotion

# **Success Story Made Easier**





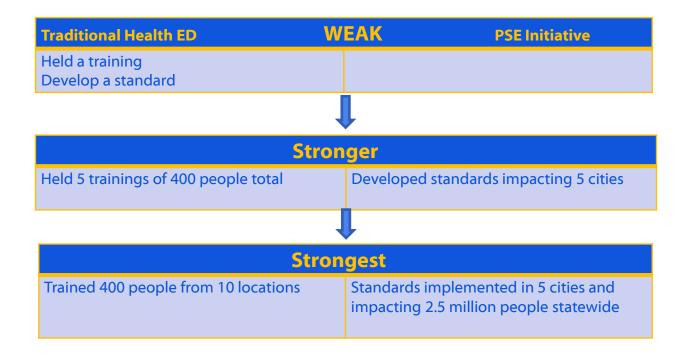


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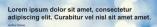
# **Overview**

- Describe the change clearly
- Add tangible data:
  - Observation data
  - Behavioral health change
  - Practices and systems changes
  - Changes in health status
- Keep quotes and stories about people who have benefited from the program in perspective
  - Use personal anecdotes as "hot sauce" for the story –not as the whole story
- Keep it short—two pages is likely all busy people may read and that may be too long.

# **Use the Strongest Numbers You Can**



#### **Writing and Structuring Success Stories**



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Success Stories http://apps.ncod.ede.gov/dchsuccessatories/

#### Austin: Tobacco-Free On-The-Go and At Work

#### SUMMARY

After identifying tobacco use and secondhand smoke as an issue for both its employees and patrons. Capital Metropolitan Transportation Authority (Capital Metro) Implemented a comprehensive Tobacco Free Workplace Wellness cessation and support to its workforce and the local community. Now, all of Capital Metro worksites, bus stops, rail platforms, transfer centers, and "park  $\delta$ rides" are totacoo-free, affecting over 280,000 riders and 1,100 employees each



#### CHALLENGE

Through the June 2018 Customer 56% of its workforce was in force of the Toberon-Free Workstere riders supported such an initiative. how to best create a plan to make the coming quarter. The president perceived internal challengs was development of voluntary agency

policies to full employee support. Some concerns included the safety of buses jet upstended during breeks, litter to neighboring properties, enforcement. and the perception of a deproportionals burden on employees and riders who These results posed the challenge of - frequently, in addition, many area bus stops were technically on dity-owned Capital Metro 100% tobacco-free over property, which did not give Capital Metro the full authority to make them tobacco-free.

"We believe that addressing an lasse such as this will attract more riders in a cleaner, healther, safer system."

#### by: Dr. Philip Huang, M.D. M.

YOUR INVOLVEMENT IS KEY It is clear that with patience mplementation plan, any organization can go tobascotree. Capital Metro was

nd encourages other rganizations to become tobacco-free as well.

# Siclovias in San Antonio: Turning Physical Activity into

More than half of San Antonic adults are overweight or obese with inadequate physical activity playing a key contributory role. To consurance observal activity in the community in safe, autifoor setting the city held a series of Sicloulas "Go Play in the Streets" events. A Bidovia is an event where community streets are temporarily desed to automobiles and made available to residents for a range of physical activities. Through these events, San Antonians learned to enjoy outdoor physical activity while interacting with community members



Your Involvement is Key

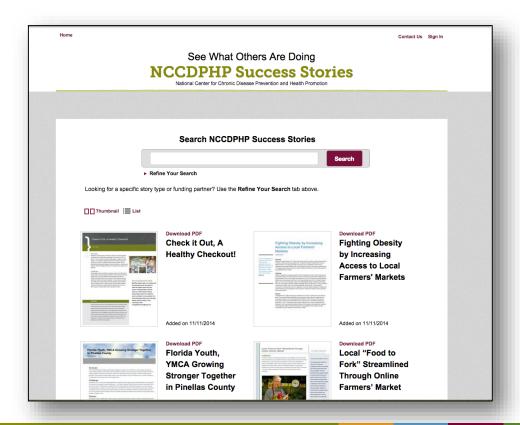
Obesity is a growing problem for the more than 1.3 million residents of San Antonio, Tease. In Elease County, where San Antonio is located, approximately 68% of adults are overweight or obese. In San Antonio about 82% of adolescents are overweight or obese. Obesity rates among certain ethnic and racial populations in Decar County are disproportionately high. For example, 27% of the county's black and Separate children are obese, while only 12% of white children are a limited acress to safe and attendable stones to be observable active

is partnership with the YMCA, the olly held three Sides for throughout 2011rantives with sale and static according places for advilles such as waking or jagging with a per, to bicycling and playing design ball. Activity areas, called rectories, offered apportunities for breaks along the route for perdopents to angage in group evertise classes. Esten to live music, climb rook walls, or relaand consume a healthy shack. Flouriss, which removed from 2 to 4 miles, were a uniony of populations.

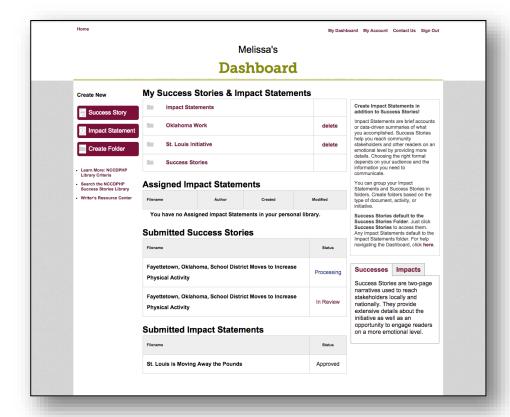
San Antonio has embraced Siciovias. and the YMCA is raising support to hold three Siciosia events during 2013. Then are countless ways to get involved. For example, appropriate gan provide a test or sponsor an intersection or obviscal activity event, such as a rock wall. Sponsors will benefit from visibility opportunities at the event that reach an estimated 40,000 participants, and from inclusion in the Siciosia marketing program. To learn more, contact the

YMCA at 210-246-9622.

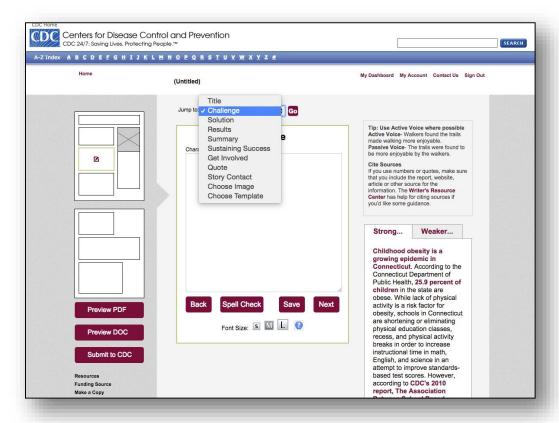
# **Success Stories Library**



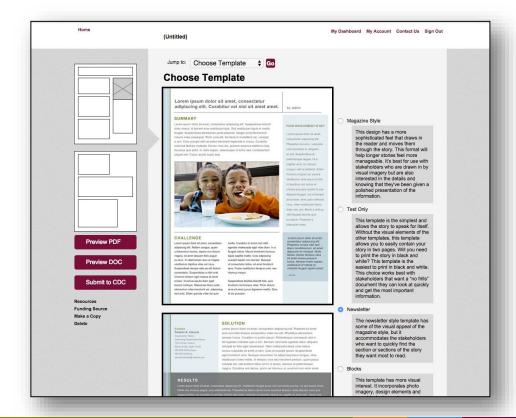
# **My Stories Dashboard**



# **Crafting the Story**



# **Templates**



# **Story Checklist and Worksheet**



TITLE	80 characters	RESULTS 850		
AUTHOR	550	SUSTAINABLE SUCCESS 750		
SUMMARY	Write last.			
CHALLENGE 900		YOUR INVOLVEMENT IS KEY 500		
		<b>QUOTE</b> 250		
SOLUTION 700		CONTACT		

# **Photo Gallery**



#### Step 8: Implement

#### **Share Your Story: Story Distribution and Promotion**

- Determine your messengers
- Share your story with stakeholders
- Promote through strategic activities
  - Briefing materials
  - Partner newsletter articles/listservs
  - Media—general and targeted (as appropriate)
  - Website content
  - Social Media

#### **Sample Social Media Content for Success Stories**

#### Tweets

- Find out how 29,000 #Jefferson residents can now shop local corner stores for fresh #fruits and #veggies.
- 5 corner stores in #Jefferson offer residents affordable fresh #fruit and #veggies. How? Read on.
- Buying fresh #produce at local corner stores is helping #Jefferson residents get #healthy.

#### Facebook Post

In Jefferson, full service grocery stores that offer fresh #fruit and #vegetables can be up to 30 miles away in some rural communities. Those distances make it difficult for people to get recommended foods like fruits, whole grains, and vegetables. #Jefferson's recipe for success? Stock Healthy, Shop Healthy. Get all the juicy and nutritious details here.

# ACTIVITY: Getting to Know the Success Stories Application

**Physical Activity Break** 



Jana Scov<u>ille</u>

# **Community Health Media Center**

# Step 5: Select Channels, Activities, Materials, and Partnerships

- Broadcast
  - Television and radio
  - Mass media, community, ethnic, niche
- Print
  - Newspapers, magazines, newsletters
  - Mass media, community, ethnic, niche
- Community
  - Salons, supermarkets, places of worship

- Outdoor
  - Billboards
  - Trains, buses, subways, transit shelters
- Online/Digital/Social Media
  - Websites, mobile, Facebook, Twitter, YouTube



# **Step 7: Develop and Pretest Materials**

Develop new or adapt existing ads and campaign materials to work in your community.



#### **Community Health Media Center**

- Includes ads/materials produced by CDC, state & local health agencies, & others
- Includes audience research
- Saves time and money for producing and placing markettested advertising



#### **How the CHMC Works**

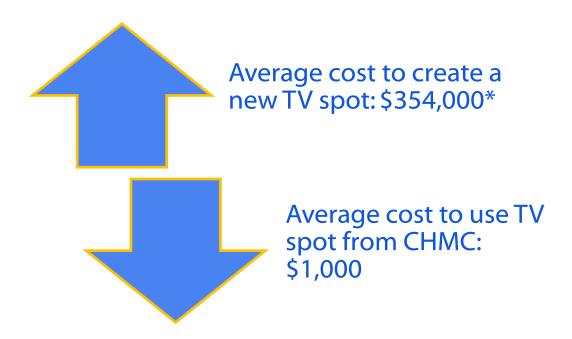
Owner's talent/use agreements allow other organizations to use ads/materials

CHMC user finds and orders ads/materials

CHMC user agrees to pay talent/use fees and cost to add logo, website, or contact info

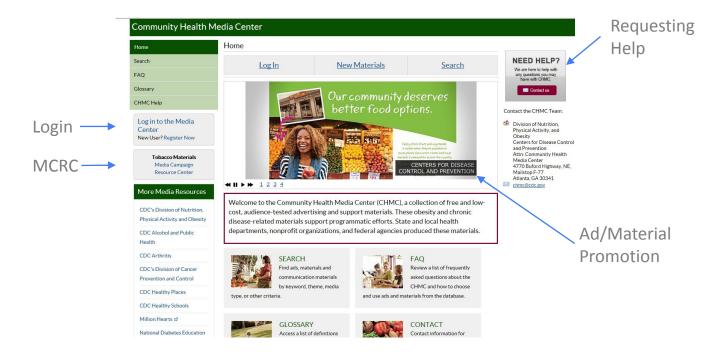
CHMC adds logo, website, or contact info and shares ads/materials for use

### **CHMC Cost Savings**



\*American Association of Advertising Agencies Survey. 2011 Television Production Cost Survey. Available at http://www.aaaa.org/news/bulletins/Documents/7480.pdf

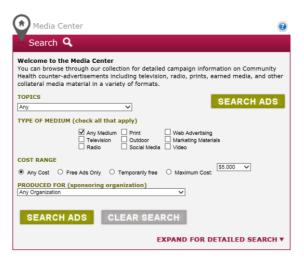
# **CHMC Homepage**



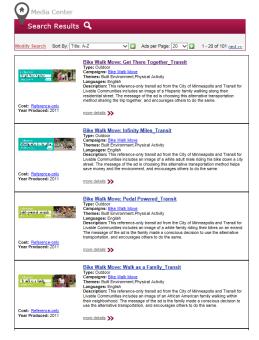
https://nccd.cdc.gov/chmc

#### **CHMC Search and Results**

#### Simple Search Form



#### Search Results



# Over 800 items across 14 Topics/Subtopics \*

Topics	Number Available†
Physical Activity (e.g., walking, biking, screen time, academic success)‡	327
Nutrition (e.g., breastfeeding, healthy & unhealthy food/drink, sodium reduction)‡	321
Built Environment (e.g., active transportation, complete streets)	119
Healthy & Safe Physical Environments	119
Diabetes	117
Heart Disease and Stroke	76
Social & Emotional Wellness	32
Clinical and Preventive Services (e.g., blood pressure screening)	17
Cancer	7

<sup>\*</sup> As of September 12, 2017

<sup>†</sup> Some items may have > 1 topic

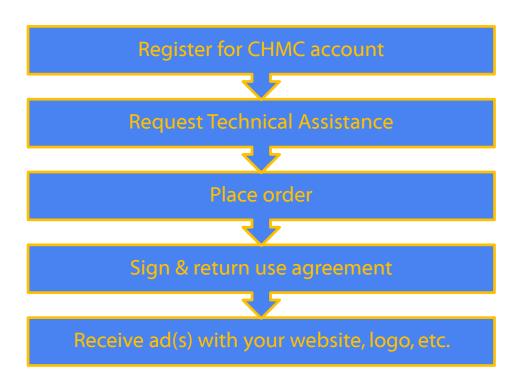
<sup>‡</sup> Obesity focused items are included in nutrition and physical activity

# **Over 800 Items In Different Ad/Material Types**

Type of Ad/Material	Number Available*	
Print	304	
Outdoor (billboards)/transit	116	
Television spots	91	
Radio spots	90	
Marketing materials	77	
Photos	76	
Digital advertising	37	
Social media ads/content	33	
Web ads	31	
Videos	14	

<sup>\*</sup> As of September 12, 2017

# **Using the CHMC**



# **CHMC Ads/Materials (English)**















# **Other Languages Available**













#### **CHMC Ads Free For a Limited Time**



Find Your Balance: Breaking the Cycle of Diabetes (English & Spanish)



Find Your Balance: Viva Veggies



Find Your Balance: Dose of Reality TV



Find Your Balance: Fruit Fiesta



Find Your Balance: Water Bottle

# **CHMC Free & Low-Cost Ads October Observances**



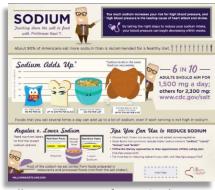
SYF Walk or Bike Walk n' Roll Social Media

Million Hearts: Blood Pressure Control Square Outdoor (Transit)



CDC Obesity Infographics: Screen Time vs. Lean Time





Million Hearts: Professor Saul T

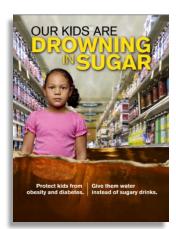


Our Community Deserves: Jump Rope Girl

# CHMC Free & Low-Cost Ads November & December Observances



Consider the Real Cost



Rethink Your Drink Santa Clara: Drowning



Healthy Holiday Tips: 12 Holiday Tips



Together
We Can
Prevent
Diabetes:
Shoes



Sample Social Media Posts: Winter Physical Activity

## Guidance for Ad Production, Use, Sharing and Re-use

- Minimize the number of talent/voiceovers used to lower reuse cost
- Buy-out talent, music, photography, illustration rights up front
- Ensure work is "evergreen" as possible (e.g., use season-to-season, long shelf-life)
- Include versions for people living with disabilities (508-compliance/ADA-compliance)
- Ask agency for generic/non-tagged versions
- Gather talent documentation and research instruments and reports
- Gather Media (see file types, below)

#### TV Ads/Videos/ Animated Products

- Electronic Uncompressed .mov (Quicktime) file, AVI files (audio files), .xml (closed caption), mp4, .gif, other motion graphics files
- Betacam SP
- DVD Uncompressed .mov (Quicktime) file, AVI files (audio files), .xml (closed caption), mp4
- .xml (closed caption)

#### Radio Ads

- Electronic file mp3
- CD-ROM mp3
- PDF transcript

#### Print/Billboard/Other

- 300 dpi GENERIC file of each ad saved as layers
- · Electronic file .pdf, .jpg, .tiff
- CD-ROM
- · PDF for digital readers
- Request native files besides final project files

# **ACTIVITY: Getting to Know the CHMC**

# **Questions**

**Other Resources Available** 

# **Community Health Multimedia... A Website in Transition**



https://www.cdc.gov/communityhealth https://www.cdc.gov/nccdphp/dnpao

#### Making the Business Case for Prevention Video Series

- 14 videos in the series
  - City Planning, Community Health Workers
  - Corner Stores/Grocery Stores, Worksite Wellness, Schools, Smokefree Multi-unit Housing
  - African American & Hispanic Audiences







https://www.cdc.gov/nccdphp/dch/multimedia/videos.htm

# **Communication Planning Tool**

	INSERT PROGRAM OBJECTIVE HERE					
TIMELINE	MONTHS 1-3	MONTHS 4-6	MONTHS 7-9	MONTHS 10-12+		
	AUDIENCE 1: [insert here] Communication Objective: [insert here]					
OMM ACTIVITY	Insert Activity 1 Description	•	•	•		
ASSIGNED TO	Insert name & organization	•	•	•		
BUDGET	• Insert amount of funding available	•	•	•		
METRICS	Insert reach metrics	•	•	•		
COMM ACTIVITY	Insert Activity 2 Description	•	•	•		
ASSIGNED TO	Insert name & organization	•	•	•		
BUDGET	• Insert amount of funding available	•	•	•		
METRICS	• Insert reach metrics	•	•	•		

http://www.cdc.gov/nccdphp/dch/resources

#### **Vulnerable Populations Footprint**

#### Community Health Needs Assessment

#### How can Community Commons help you with your Community Health Needs Assessment?

**Identify Vulnerable Populations** 

Run an Indicator Report

**Recorded Webinars** 

This toolkit is a free web-based platform designed by a collaborative body in response to the IRS requirement outlined in the Affordable Care Act. This tool was built to assist hospitals and organizations seeking to better understand the needs and assets of their communities as well as collaborate to make measurable improvements in community health and well-being. Here's how we can help you.

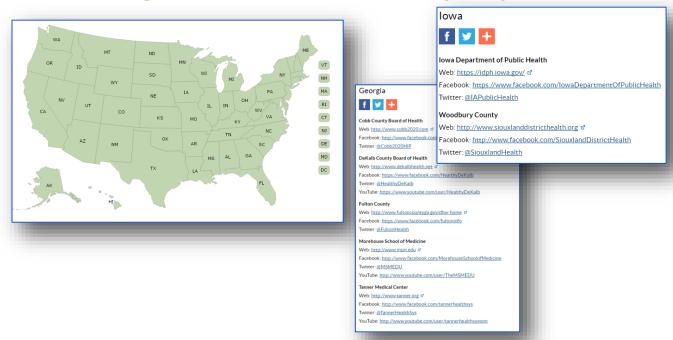
#### Identify the most vulnerable populations in your community

 Our <u>Vulnerable Population Footprint</u> tool allows you to locate areas of concern for vulnerable populations and health disparities in your community based on spatial visualization of two key indicators, poverty rate and educational attainment. <u>Show me how</u>.



https://www.communitycommons.org/chna/

# **CDC Making Health Easier Community Map**



https://www.cdc.gov/makinghealtheasier/communities

To be added email chcommunicationteam@cdc.gov

#### Resources

#### One Page for all these links:

Alcohol- Arthritis- Cancer Prevention & Control- Healthy Places- Healthy Schools-

Media Campaign Resource Center (MCRC) for Tobacco Control- Million Hearts-

Diabetes Education- Tips From Former Smokers

https://www.cdc.gov/nccdphp/dch/multimedia/campaigns/index.html

CDC Social Media Tools: <a href="https://www.cdc.gov/socialmedia/index.html">https://www.cdc.gov/socialmedia/index.html</a>

Like on Facebook <u>CDC Eat Well Be Active</u>

Visit and follow on Twitter @CDCMakeHealthEZ and @CDCObesity

#### **THANK YOU**

Suzi Gates – <u>sgates@cdc.gov</u>
Chris Thomas – <u>cthomas2@cdc.gov</u>
Jana Scoville – <u>jscoville@cdc.gov</u>

To receive daily news clips or webinar invitations, email chcommunicationteam@cdc.gov

The findings and conclusions in this presentation are those of the authors and do not necessarily represent the official position of the Centers for Disease Control and Prevention.